

CompTIA Project+ Certification PK0-004 Exam



> Vendor: CompTIA

> Exam Code: PK0-004

> Exam Name: CompTIA Project+

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QUESTION 1

The project manager was asked to provide recommendations for the removal of a vendor. A meeting was scheduled with the key stakeholders and the project sponsor to highlight the reasons for this recommendation. Which of the following should the project manager bring to the meeting to support this recommendation? (Select TWO.)

- A. The issue log to show why the vendor should be replaced
- B. The team action items to show why the vendor should be replaced
- C. The scope statement to show why the vendor should be replaced
- D. A procurement plan to show why the vendor should be replaced
- E. A change management plan to have the vendor replaced

Answer: AE

QUESTION 2

A company has updated the method it uses to initiate projects. The company requires RFPs from three vendors, and low high bids must be rejected to determine the selected vendor. Which of the following terms describes this requirement?

- A. Outsourcing
- B. Business acquisition
- C. Business process change
- D. Internal reorganization

Answer: A

QUESTION 3

The project manager has noticed a vendor is not performing in accordance with the SLA. Which of the following items should the project manager use to highlight the vendor's areas of poor performance?

- A. Balanced score card
- B. WBS
- C. Post-project evaluation
- D. PERT

Answer: B

QUESTION 4

Team members have reported that meetings are poorly attended and unproductive. Which of the following steps can the project manager take to make the meetings more productive?

- A. Discontinue the meetings with the poorest attendance.
- B. Decrease the length of the meetings.
- C. Distribute an agenda before each meeting.
- D. Document team member attendance and report it to management.

Answer: D

QUESTION 5

Which of the following documents should be used to provide high-level reporting to key stakeholders?



- A. Dashboard
- B. Communication plan
- C. Statement of work
- D. Project charter

Answer: C

QUESTION 6

During the initiation phase, a project manager has asked for a document containing the high-level objectives and goals for a project. Which of the fallowing documents would contain these items?

- A. Business case
- B. Requirements document
- C. Project timeline
- D. Task plan

Answer: A

QUESTION 7

A program manager informs a project manager that a new, high-priority project has been approved and will need the current project's resources before the scheduled project close- date The project team meets and determines that the project should be fast-tracked. Which of the following documents should the project team reference to fast-track the project? (Select TWO.)

- A. Scope management plan
- B. Configuration management plan
- C. Network diagram
- D. Project schedule
- E. Project plan

Answer: AC

QUESTION 8

During the execution phase, the project manager discovered that the testing phase is dependent on completion of the vendor's tasks The project team has just informed the project manager their activities are almost complete, and they would like permission to begin testing. The vendor is not scheduled to deliver the products for two months. Which of the following should have occurred to prevent this issue?

- A. During the planning phase, the project manager should have recognized the relationship between the vendor's and project team's tasks and adjusted the schedule for the project team to begin activities two months later.
- B. The project manager should have crashed the schedule for the vendor to keep it at the same work pace as the rest of the project team.
- C. During the project team's regular status meeting with the vendor, the project team should have informed the vendor that the team was ahead of schedule and to speed up their work.
- D. During the project team's regular status meeting with the vendor, the vendor should have informed the project team that it required another two months, and to slow down.

Answer: C

QUESTION 9



A project team is composed of numerous team members who are located throughout a country All personnel have identified core business hours A team engineer based in a machine shop has a question during business hours for the project manager, who is located at a different facility. Which of the following is the MOST expedient communication method, assuming the question can be resolved quickly?

- A. Email
- B. Social media
- C. Text messaging
- D. Face-to-face

Answer: A

QUESTION 10

Due to a new government regulation, a project change is required. The project manager evaluates the change and realizes a legal department will need to approve the change as well. The project manager should _____.

- A. follow the change process flow and notify the legal department after the change is implemented
- B. extend a formal invitation to the legal department representative to join the CCB
- C. hold a separate meeting with the legal department representative and ask for approval
- D. notify the legal department representative in the event of an upcoming audit

Answer: B

QUESTION 11

If a project sponsor wants to know the current status and progress of a project, which of the following is the BEST approach to find this information?

- A. The project sponsor should obtain the current status from team members, put it into a presentation, and present it to the project manager for review.
- B. The scheduler should obtain the current status from team members, apply it to the baseline of the schedule, and run a report.
- C. The scheduler should obtain the current status from team members, update the project charter, project management plan, dashboard, and SOW; and then create a status report to provide to the project manager.
- D. The scheduler should obtain the current status from team members, update the risk register, and provide the information to the project champion for review.

Answer: B

QUESTION 12

Which documents does a vendor rely on to commit funding and resources to a project?

- A. SOW
- B. PO
- C. SU
- D. MOU

Answer: B

QUESTION 13

A project coordinator logs potential events that can affect project constraints, and then records the



results of brainstorm, TM of potential strategies. Which of the following documents should the project coordinator use?

- A. Risk register
- B. Issue log
- C. Communication plan
- D. Status report

Answer: C

QUESTION 14

Which of the following describes how a project is related to a program?

- A. A program is a combination of multiple projects.
- B. A program contains an element of the project.
- C. A program is a part of a project.
- D. A program uses half of the project's budget.

Answer: C

QUESTION 15

Which of the following is a key aspect of the Agile project management methodology?

- A. Test-driven
- B. Daily standup meetings
- C. Short project durations
- D. Defined list of requirements

Answer: B

QUESTION 16

Which of the following are examples of organizational change? (Select TWO.)

- A. Relocation
- B. Scope
- C. Business process
- D. Schedule
- E. Risk event

Answer: E

QUESTION 17

A vendor has accepted a proposed project from a customer. Which of the following is MOST likely to be the first document created by the project manager?

- A. Project charter
- B. Project management plan
- C. Project statement of work
- D. Project schedule

Answer: B



QUESTION 18

The PMO is responsible for _____. (Select TWO.)

- A. managing the project plan, scope, risk, and budget
- B. contributing expertise, deliverables, and estimates of costs
- C. setting standards and practices for the organization and providing governance
- D. outlining consequences of non-performance and coordinating between disparate projects
- E. approving funding, developing the project schedule, and gathering high-level requirements

Answer: CD

QUESTION 19

Which of the following describes risk mitigation?

- A. The transfer of the risk to another entity or project inside or outside the organization, along with associated costs.
- B. The understanding of the risk with a detailed explanation of how the project intends to address the potential for occurrence.
- C. The quantification of the risk in terms of how much the risk could potentially cost the project or parent organization.
- D. The weighting or prioritization of the risk against all other identified risks within this project or others associated with it.

Answer: A

QUESTION 20

A project manager has noticed poor attendance at status meetings. Which of the following strategies should the project manager use to improve attendance? (Select TWO.)

- A. Provide an agenda before the status meeting.
- B. Adhere to an agenda and scheduled time.
- C. Add non-project-related items to the agenda.
- D. Add and discuss new agenda items throughout the meeting.
- E. Discard the action items at the conclusion of the meeting.

Answer: DE

QUESTION 21

Which of the following is a definition of an RFP?

- A. A document sent to potential vendors to solicit a bid for a project.
- B. A document sent to potential vendors to request information for skills and experience for a project.
- C. A document sent to potential vendors to request a commitment for a project.
- D. A document sent to potential vendors to solicit information that excludes pricing information for a project.

Answer: D

QUESTION 22

A project has fallen behind schedule. Upon investigation, the project manager determines that team members have implemented requirements relayed via impromptu hallway meetings with the client. Which of the following should the project manager do to resolve this issue?

A. Update the scope management plan.



- B. Modify the project baselines.
- C. Implement change control management.
- D. Inform the stakeholders of the issue.

Answer: D

QUESTION 23

A project team is oversee.ng the installation of a new reptile habitat at the local zoo During execution, zoo personnel decides to house a different type of reptile that will require a different temperature range than the capacity of the installed system. The modification has been approved. Which of the following constraints are MOST likely to be affected? (Select TWO.)

- A. Quality because the existing system is now outside the threshold.
- B. Requirements because this is a change to initial scope.
- C. Cost because replacing the system incurs additional expense.
- D. Schedule because this was an unscheduled task and will impact the timeline.
- E. Stakeholders because they will need to understand the modification and provide buy-in.

Answer: CD

QUESTION 24

An authorized change to a construction project was implemented. During the modification, the team identified a defect in which the change caused the building power output to be outside the KPPs. Which of the following actions should the project manager take?

- A. Submit a new change request.
- B. Initiate the regression plan.
- C. Add remediation to the schedule.
- D. Accept the new power output.

Answer: B

QUESTION 25

Which of the following is the MOST likely target audience to be notified of the achievement of a key milestone in a project schedule?

- A. Project manager and project scheduler
- B. Project coordinator and project sponsor
- C. Project champion and project scheduler
- D. Project stakeholders and project team

Answer: A

QUESTION 26

Which of the following metrics demonstrates to a project manager if a project is overspending or under spending?

- A. EAC
- B. BAC
- C. CPI
- D. ETC



Answer: D

QUESTION 27

A project manager is managing a transnational project. One of the key team members is having difficulties understanding the client requirements. Which of the following actions would be BEST for the project manager to take?

- A. Ask the client to provide additional language resources to the team.
- B. Purchase a language translation program.
- C. Hire a translator to help the key team member.
- D. Ask the client to provide requirements in the native language of the team.

Answer: D

QUESTION 28

A new project charter is being drafted. Which of the following would be the BEST source for the high-level project requirements?

- A. Sponsor
- B. Project manager
- C. Project management office
- D. Project team

Answer: B

QUESTION 29

A project team member highlights to the project manager that expensive licensing for critical software in use across the project may exp.re before the completion of the project. Which of the following would the project manager MOST likely do?

- A. Place a risk on the risk register and arrange a risk review with the appropriate stakeholders to accept and/or mitigate the risk.
- B. Raise a purchase order to purchase the licensing and ask the team member to install it.
- C. Amend the project scope and raise a project change request to obtain approval of the amendment.
- D. Amend the project schedule and work breakdown structures to remove the use of the software from the project.

Answer: D

QUESTION 30

A customer asks a project manager if a small change can be made during the delivery phase. The project manager does not agree to. Which of the following is the MOST likely reason?

- A. Established communication plan
- B. Scope creep
- C. Resource constraints
- D. Iterative approach

Answer: A

QUESTION 31

A business has implemented a new online performance management tool that allows functional and project managers to rate employees online. This action is known as which of the following?



- A. Business process change
- B. Organizational change
- C. Internal reorganization
- D. Business continuity planning

Answer: A

QUESTION 32

Which of the following activities are associated with the closing phase of a project? (Select TWO.)

- A. Risk mitigation
- B. Archiving of project documents
- C. Tracking of expenditures
- D. Lessons learned
- E. Quality assurance

Answer: D

QUESTION 33

Which of the following defines a group of projects that work together to achieve a common goal?

- A. Product
- B. Portfolio
- C. Program
- D. Project plan

Answer: B

QUESTION 34

The executive sponsor asks a project manager to summarize the following for a project:

- 1. Final capital expenditures.
- 2. Anticipated cost of new employee resources to support the solution.
- 3. Maintenance estimates.

Which of the following information should the project manager provide?

- A. Cost baseline
- B. Burn rate
- C. Cost variance report
- D. Total project cost

Answer: D

QUESTION 35

Which of the following is the primary purpose of an MOA or an MOU?

- A. State expectations of all signatory parties to reduce potential misunderstandings.
- B. Facilitate potential legal action and resulting remediation if one of the signatory parties violates any terms.
- C. Enumerate a detailed code of conduct for all employees, contractors, and subcontractors participating in the
- D. Provide transparency to competitors regarding all signatory parties.



Answer: D

QUESTION 36

Two team members have concluded that documentation is not required due to the size of the current project. The project manager has encouraged them to align strictly within the process. Which of the following conflict resolution techniques has the project manager utilized1?

- A. Smoothing
- B. Forcing
- C. Compromising
- D. Avoiding

Answer: D

QUESTION 37

An organization has multiple projects that are appropriately allocated to projects?

- A. PMO
- B. Project sponsor
- C. Project coordinator
- D. HR

Answer: C

QUESTION 38

In which of the fallowing organizational structures would a project manager have the MOST authority?

- A. Projectized
- B. Strong matrix
- C. Balanced matrix
- D. Functional

Answer: D

QUESTION 39

A project manager is assigned to a new project that must start immediately. No formal or approved documents have been authored for the project. The project manager must identify project roles, justify the business need, and determine project scope boundaries. Which of the following documents should the project manager create?

- A. Business case
- B. Project charter
- C. Scope statement
- D. Project management plan

Answer: D

QUESTION 40

Which of the following individuals is MOST likely to be a key stakeholder for the product launch phase of a project?



- A. Sales clerk
- B. Marketing representative
- C. Team lead
- D. Product intern

Answer: C

QUESTION 41

A project manager provides status reports to a customer on a biweekly basis, but the customer is very busy and only has a few minutes to review the project. Which of the following are critical for the project manager to provide?

- A. Cost, schedule, organizational chart, and risks/issues
- B. Risk/issues, cost, RAO chart, and action items
- C. Schedule, cost, risk/issues, and milestones
- D. Action items, organizational chart, schedule, and NDA

Answer: D

QUESTION 42

During a project assessment, a project manager determines the initial project cost estimates were incorrect, and there is not enough budget left, including reserves, to complete the project. Which of the following actions should the project manager take?

- A. Alert the project sponsor of the situation.
- B. Contact the customer and request more funding.
- C. Announce the project will end early due to lack of funds.
- D. Attempt to save money in downstream activities.

Answer: D

QUESTION 43

A stakeholder is unaware of a project's status. Which of the following documents should the project manager consult to ensure a?stakeholders are notified of project changes? (Select TWO.)

- A. Status report
- B. Organizational chart
- C. RAO matrix
- D. Meeting minutes
- E. Communication plan

Answer: AC

QUESTION 44

There are four parallel, paths on a network diagram. The summer duration d each path is below:

A, C, G: 10 weeks A, B, F: 8 weeks D, E, H: 12 weeks D, B, F: 7 weeks

Which of the following tasks are on the critical path?



A. A, C, GB. A, B, FC. D, E, H

D. D, B, F

Answer: C

QUESTION 45

A project manager is assigned to a project and has not had a handover meeting with the previous project manager. The new project manager is reviewing the percent of project completion, schedule progress, and budget constraints. Which of the following documents should the project manager use to obtain this information?

A. Project schedule

B. Balanced scorecard

C. Issue log

D. Status report

Answer: A

QUESTION 46

The key stakeholders have reported the project pace as being slow The project sponsor would like to cancel the project if it cannot be completed before the end of the year. The project is scheduled to be completed three months after the requested date To alter the pace of the project, which of the following should the project manager do FIRST?

- A. Give approval for the change requested by the project sponsor
- B. Deny the request from the project sponsor
- C. Document the change request from the project sponsor
- D. Ask the project sponsor to change the request

Answer: A

QUESTION 47

A company has determined it does not have the in-house capability to perform a project and wants to procure third-party services. Which of the following documents will the company MOST likely release-FIRST?

A. RFO

B. RFI

C. RFP

D. RFQ

Answer: A

QUESTION 48

A project manager is justifying a required change with the associated impact on the project. Which of the following is the NEXT step?

- A. Implementation
- B. Approval
- C. Validation

D. Auditing

Answer: C

QUESTION 49

A project manager who is part of a global team wants to have a team building meeting and decides to Mold a video conference. Which of the following is MOST likely to be the main challenge that influences this decision?

- A. Geographical factors
- B. Language barriers
- C. Cultural differences
- D. Technology factors

Answer: D

QUESTION 50

A project manager has an opportunity to add a highly skilled expert to the team, who can increase the following risk strategies should the project manager adopt?

- A. Exploitation
- B. Avoidance
- C. Acceptance
- D. Mitigation

Answer: B

QUESTION 51

A new stake holder has joined the project team and requested modifications that will result in minor changes to the project budget and schedule project manager is concerned that the requests will lead to

- A. quality control issues
- B. additional risks
- C. scope creep
- D. time constraints

Answer: C

QUESTION 52

During the execution phase of a project, a project task has run longer than anticipated.

ID	Task Name	Start	Finish	Duration	Mar 2017
2	Task 2	3/7/2017	3/13/2017	5d	
3	Task 3	3/7/2017	3/9/2017	3d	
4	Task 4	3/10/2017	3/17/2017	6d	L
5	Task 5	3/20/2017	3/21/2017	2d	

Which of the following is the new critical path of the project if Task 2 requires an additional two days to complete?



A. 12 days

B. 14 days

C. 16 days

D. 19 days

Answer: D

QUESTION 53

A new project sponsor has joined the project team, and the constraints on the project have been reprioritized. The project cost was previously the most important factor, but the new sponsor has indicated that meeting a new, shorter deadline is the priority. Which of the following effects is this MOST likely to have on the project?

- A. The deliverables and quality will remain the same, but the cost will increase.
- B. The deliverables and quality will remain the same, but the cost will decrease.
- C. The deliverables and cost will remain the same, but the quality will increase.
- D. The cost and quality will remain the same, but the deliverables will increase.

Answer: A

QUESTION 54

When forming a project team, there are a number of phases. When a project team is productive and effective this phase is known as which of the following?

- A. Forming
- B. Norming
- C. Performing
- D. Storming

Answer: C

QUESTION 55

The business stakeholder has been engaged late and has just had a chance to review the approved requirements. Consequently, it has been identified that there are a number of gaps in the requirements which are critical to the stakeholder's business unit. Which of the following actions should the project manager take?

- A. Initiate change control
- B. Follow communications plan
- C. Manage project quality
- D. Prepare a performance report

Answer: A

QUESTION 56

A project has just finished performance testing and found that the application can only handle 100 concurrent users where the requirement was to handle 500 concurrent users. In which of the following components of the project plan should this be documented?

- A. Scope statement
- B. Issues log
- C. WBS



D. Change form

Answer: B

QUESTION 57

A project team has determined it will need to source data from a system that was not part of the project scope. The role of the project manager is to analyze which of the following impacts?

- A. Technical design, schedule, and budget
- B. Business process impacts and resourcing
- C. New software and hardware requirements
- D. Schedule, budget, and quality

Answer: D

QUESTION 58

A project manager has identified a minor skills gap in the operational team that will end up supporting the project solution. Which of the following is the BEST risk mitigation strategy that the project manager should use?

- A. Organize adequate training and have one of the operational staff as part of the project team.
- B. Raise a risk in the risk register, identify the likelihood and the consequence of the risk occurring.
- C. Have the project adequately document the solution and ensure a transition is in place.
- D. Escalate this as an issue to the project control board and ensure that there is adequate discussion.

Answer: A

QUESTION 59

The project manager has had a large number of change requests approved by the project steering committee, but has been given no extra time to deliver the project. Which of the following schedule compression techniques should be used by the project manager?

- A. Rescheduling
- B. Crashing
- C. Rebaselining
- D. Control scope

Answer: B

QUESTION 60

The project manager is reviewing the earned value of work completed compared to the planned value and is representing it in a dollar figure. This type of analysis is an example of which of the following?

- A. Cost performance index
- B. Risk mitigation
- C. Schedule variance
- D. Cost variance

Answer: C

QUESTION 61



A project manager is trying to ensure the quality of the design and reduce the number of potential defects. The project manager would like to use the fishbone diagram to perform this analysis. This type of modeling relies on _____.

- A. Prioritizing the specific event
- B. Variance in the process over time
- C. Causes of a specific event
- D. Determining the number of events

Answer: C

QUESTION 62

The design activity of a project has the following cost attributes:

PV = 100,000EV = 20,000

AC = 90,000

Based on this scenario, calculate the schedule variance.

A. -80,000

B. -70,000

C. 10.000

D. 120,000

Answer: A

QUESTION 63

Ann, one of the affected stakeholders, feels that the project team has not been giving periodic stakeholder updates and that her input has not been taken into account. Which of the following should the project manager do to ensure stakeholder expectations are met?

- A. Ensure that Ann is involved during the testing phase of the project so she can call out functional gaps
- B. Organize a walkthrough of the solution and ensure face-to-face updates occur every two weeks
- C. Escalate the issue to the project steering committee that Ann is criticizing the project quality
- D. Organize a requirements workshop to capture any gaps

Answer: B

QUESTION 64

A post implementation review is being performed as a part of project closure. Which of the following are applicable areas that the review should cover? (Select TWO.)

- A. Lessons learned during the project
- B. Produce operational support documentation
- C. Gathering and centralizing project documentation
- D. Organizing the communication of project closure
- E. Identify the key project achievements
- F. Provide a recap of the overall solution

Answer: AE

QUESTION 65

Which of the following techniques modifies the schedule based upon resource constraints?



- A. Critical Chain Method
- B. Critical Path Method
- C. Arrow Diagramming Method
- D. Precedence Diagramming Method

Answer: A

QUESTION 66

Resources for a project report to a project manager and a functional manager. The organizational structure is _____.

- A. Matrix
- B. Ad hoc
- C. Functional
- D. Projectized

Answer: A

QUESTION 67

Which of the following events would MOST likely trigger communications to the largest audience for a given organization?

- A. Business continuity response
- B. Quality audit
- C. Replacement of a subcontractor
- D. Completion of a task

Answer: A

QUESTION 68

A team lead informs the project manager that the datacenter will not be accessible when the project needs to be completed The team lead also indicates that the team member who is assigned to complete the datacenter project is out on medical leave. Which of the following should a project manager update to document this information?

- A. A list of realized risks
- B. A list of decomposed activities
- C. A sequenced list of project tasks
- D. A document describing agreed-upon communication methods

Answer: A

QUESTION 69

Which of the following is a characteristic of a matrix organization?

- A. Authority lies solely with the project manager.
- B. Authority is directed by the project architect.
- C. Authority is shared between the project manager and project coordinator.
- D. Authority is shared between functional and project managers.

Answer: D



QUESTION 70

When a risk event occurs, which of the following documents is BEST suited for recording and tracking new items corresponding to the risk?

- A. Issue log
- B. Risk management plan
- C. Communications plan
- D. Risk register
- E. Status report

Answer: C

QUESTION 71

The project sponsor has cut the resources required for project completion The project manager cannot complete the project without additional resources. Which of the following should the project manager do to obtain the resources?

- A. The project manager should identify and document the reasons for the additional resources in a change request.
- B. The project manager should hire additional resources temporarily to complete the project.
- C. The project manager should terminate the project until additional resources are added to the project.
- D. The project manager should ask the project team members to take on more tasks to complete the project on time.

Answer: A

QUESTION 72

A project manager needs to track the actual and estimated start and finish dates of all WBS work packages. Which of the following is a necessary step to record the actual durations?

- A. Establish each WBS work package resource.
- B. Establish and set the baseline.
- C. Establish and set the quality gates.
- D. Establish the tollgates.

Answer: D

QUESTION 73

A project team is mainly based in a metropolitan area. The team also has members in a remote area, where Internet access is limited and unstable. Which of the following factors will MOST likely influence the communication methods used in the project?

- A. Personal preferences
- B. Technological factors
- C. Language barriers
- D. Cultural differences

Answer: D

QUESTION 74

A senior manager asks a project manager for an estimated budget on a new project. Which of the following is the BEST step for the project manager to take?



- A. Tell the senior manager the estimation is not available yet.
- B. Use the budget from a similar project to generate estimates.
- C. Ask a SME for an opinion and propose an estimate.
- D. Gather the team to immediately generate estimates.

Answer: C

QUESTION 75

Which of the following is a schedule that illustrates the duration of an activity?

- A. Process diagram
- B. Ishikawa diagram
- C. Gantt chart
- D. Pareto chart

Answer: A

QUESTION 76

A customer has requested additional features for an active project. Which of the following steps should take place NEXT?

- A. Implement the requested changes.
- B. Evaluate the impact of the changes.
- C. Update all project documents.
- D. Submit the requested changes to the CCB.

Answer: C

QUESTION 77

A project manager is managing a project with a hard deadline in two weeks. At the current rate of progress, the project will not finish on time. Which of the following techniques is MOST likely to be used to complete the project on time?

- A. Throttling
- B. Crashing
- C. Resource leveling
- D. Resource smoothing

Answer: C

QUESTION 78

Several team members report that meeting objectives are not being met. Which of the following documents would a project manager create to make team meetings more effective? (Select TWO.)

- A. Create an SOW prior to each meeting and adhere to it.
- B. Create a meeting agenda prior to each meeting and adhere to it.
- C. Create a lessons learned list prior to each meeting and adhere to it.
- D. Create a project charter prior to each meeting and adhere to it.
- E. Create an action item list during the meeting and adhere to it.
- F. Create a corrective action plan prior to each meeting and adhere to it. G. Create a WBS prior to each meeting and adhere to it.



Answer: CD

QUESTION 79

After identifying all known tasks, the project manager has started to sequence and set durations. Which of the following describes how the project manager should BEST determine the initial sequence and durations?

- A. Use milestones identified in the project charter.
- B. Use data based on past knowledge.
- C. Hold a full team workshop to review the complete WBS.
- D. Collaborate with other project managers.

Answer: A

QUESTION 80

A WBS is being developed for a project. Which of the following would be BEST suited to contribute cost and time estimates for the project activities?

- A. Project team members
- B. Project sponsor
- C. Project manager
- D. Project scheduler

Answer: D

QUESTION 81

Assuming an iterative approach, which of the following will be conducted at the end of each iteration?

- A. SCRUM retrospective
- B. Kickoff meeting
- C. Budget baseline
- D. Risk review

Answer: A

QUESTION 82

Which of the following project documents should be used to record the occurrence of an unplanned event?

- A. Action log
- B. Risk log
- C. Change log
- D. Issue log

Answer: D

QUESTION 83

A project manager noticed the development team supporting a project does not have sufficient skills to complete the development phase The project manager has discussed this issue with the functional manager and agreed to continue with the development phase due to time restrictions. Which of the following strategies is the project manager applying?



- A. Accepting
- B. Mitigating
- C. Avoiding
- D. Transferring

Answer: C

QUESTION 84

Which of the following describes a burn rate?

- A. The rate at which project documents are disposed
- B. The rate at which project personnel leave the project
- C. The rate at which the project budget is used
- D. The rate at which the timeline increases

Answer: C

QUESTION 85

A milestone task on the critical path has been completed. Which of the following should the project manger notify?

- A. Owner of predecessor task
- B. Project team
- C. Project sponsor
- D. Project steering committee

Answer: B

QUESTION 86

Which of the following measurements would give the project manager the BEST estimate of the total cost of an active project?

- A. EAC
- B. BAC
- C. TCPI
- D. ETC

Answer: B

QUESTION 87

V project manager needs to identify the resources assigned to a particular task. In which of the following documents can this information be found?

- A. Project schedule
- B. Cost plan
- C. Scope statement
- D. Impact assessment

Answer: C

QUESTION 88



A company hires an outside vendor to provide 24/7 support. Which of the following documents would determine the contractual obligations?

- A. PO
- B. SLA
- C. LOI
- D. MOU

Answer: B

QUESTION 89

Two team members completely disagree on how to complete a specific task The project manager observes the conflict but takes no immediate action. Which of the following techniques is the project manager using?

- A. Compromising
- B. Smoothing
- C. Withdrawing
- D. Accepting

Answer: C

QUESTION 90

A project team is comprised of a mix of in-house and virtual team members. When a complex announcement needs to go out to the entire project team, which of the following is the MOST effective way to communicate it?

- A. Composing a project team email with the details of the announcement is the best method It gives the project manager the opportunity to explain but not be overcome with questions from the team.
- B. Using text messaging to make the announcement is the best method. It allows the project manager to reach the project team members wherever they are located.
- C. Sending a fax is the best method. It gives the project manager the opportunity to explain the announcement and come up with questions and answers the team may have.
- D. Hosting a web conference meeting is the best method It gives the project manager the opportunity to explain the announcement and answer any questions from the team.

Answer: C

QUESTION 91

A project manager is unsure if the quality of a deliverable from a SME meets specifications. Which of the following is the BEST way for the project manager to address the issue?

- A. Conduct a face-to-face or telephone meeting with the team member.
- B. Send an email outlining the concerns to the team member.
- C. Schedule a project team meeting to obtain feedback from everyone.
- D. Post the issue on the wiki page for input from stakeholders.

Answer: C

QUESTION 92

A project manger received a change request, immediately documented the required changes, and evaluated the impact of and justification for the changes. Which of the following should the project



manger do NEXT?

- A. Gain approval for the changes.
- B. Identify the approval authority.
- C. Implement the changes.
- D. Create an emergency change request.

Answer: C

QUESTION 93

A project manager is creating the WBS. In which of the following phases is the project?

- A. Initiation
- B. Planning
- C. Execution
- D. Closing

Answer: A

QUESTION 94

Which of the following are characteristics of a project? (Select TWO.)

- A. Ongoing
- B. Temporary
- C. Start and finish
- D. Achieving a goal
- E. Consisting of milestones
- F. Restricting the budget

Answer: CD

QUESTION 95

A carpenter on a project team reports there is insufficient time to accomplish tasks on schedule. Which of the following is the FIRST step the project take?

- A. Assess the risk register's new items.
- B. Review the task start and finish dates.
- C. Obtain additional resources.
- D. Analyze the assigned hours.

Answer:

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